

Privacy Policy of AIssistant.it

This document contains information on how we protect your personal data and what your rights are. It consists of three parts:

1. Explanation of terms used, our contact details, and your rights.
2. Detailed information on processing your personal data for various forms on our website.
3. Information about cookies.

Part I – General Provisions

§ 1 Data Controller

1. The controller of your personal data is Ascendious sp. z o.o., offering the AIssistant.it service.
2. You can contact us:
 - By mail: al. Jana Pawła II 61/241, 01-231 Warsaw
 - By email: kontakt@aissantant.it
 - By phone: +48 798 605 560

§ 2 Terms Used in the Privacy Policy

1. "Service" – our website: www.AIssistant.it
2. "Policy" – this document.
3. "GDPR" – General Data Protection Regulation.
4. "Act on the provision of electronic services" – the act regulating the provision of services via the Internet.
5. "Telecommunications Law" – the law concerning telecommunications.

§ 3 Personal Data Security

1. We collect user data that you voluntarily provide, as well as data from cookies.
2. We process your data in accordance with GDPR.
3. We apply appropriate technical measures to protect your data.

§ 4 Your Rights Regarding Personal Data

1. You have the right to:
 - Access your data

- Rectify your data
- Delete your data if allowed by GDPR
- Restrict data processing
- Data portability
- Withdraw consent to data processing

2. To exercise these rights, contact us.

§ 5 Right to Object

1. You can object to the processing of your data:

- For direct marketing purposes
- Based on our legitimate interests if you have a particular situation

§ 6 Complaint to the President of the Data Protection Office

If you believe we are processing your data unlawfully, you can file a complaint with the President of the Data Protection Office.

§ 7 Questions About the Policy and Where It Is Published

1. Do you have questions about the privacy policy? Contact us.
2. The policy is available on the website www.AIAssistant.it/polityka-prywatnosci and at our office.

Part II – Information on Data Processing in Forms and Contacts

§ 8 Contact with Us

1. We collect data such as:
 - Name and email address
 - We process data to:
 - Provide the service and communicate about the offer
 - Respond to your messages
 - Send marketing information
3. Your rights are described in § 4 and 5 of the Policy.
4. Providing data is voluntary but necessary for some services.
5. Legal bases for data processing:

- Art. 6 sec. 1 lit. b GDPR – performance of a contract

- Art. 6 sec. 1 lit. a GDPR – consent to processing

6. Our legitimate interest is to respond to your messages and marketing.

7. Your data may be transferred to providers of analytical and marketing tools and hosting companies.

8. Data is processed as long as necessary to resolve the matter or conduct marketing activities, or until consent is withdrawn.

9. Data may be transferred outside the EEA, e.g., to the USA, with appropriate safeguards.

10. We do not make automated decisions regarding your data.

Part III – Information on Cookies

§ 9 What Are Cookies and Why Do We Use Them

1. Cookies are small text files stored on your device that can be read by the Service. We use them for marketing, analytical, statistical, and session maintenance purposes.

§ 10 Types of Cookies

We use cookies:

1. Session – deleted after closing the browser.
2. Persistent – stored on your device until deleted.
3. External – from analytics providers.

§ 11 How to Delete Cookies

1. You can configure your browser to block cookies.
2. Cookies can be deleted using the browser, special programs, or tools in the operating system.
3. Links to instructions for deleting cookies in popular browsers:
 - Firefox
 - Opera
 - Internet Explorer
 - Chrome
 - Safari

§ 12 Impact of Changing Browser Settings on Using the Service

Changing browser settings may affect the functionality of the Service. Some services may be unavailable without cookies.

§ 13 External Cookies

1. Cookies may come from other service providers, such as Google Analytics.
2. You can block Google Analytics by installing the appropriate browser add-on.

Contact us if you have any questions regarding our Privacy Policy.